27.03.2023

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DMS order no.:

VIN: WUAZZZGY   **Model year: 2022**

Sales code: 8YARWY   **Model description: RS3 Spb. qu. 2.5 R5294 DSG**

Engine code: DNWC   **Gearbox code: VAC**

Registration number: **Final drive code:**

Username: erwin   **Service advisor name: erwin, null(null)**

Basic filtering of vehicle description

Brand	Model year	Sales model	Engine code	Gearbox code	Final drive code
A	2022	8Y% - MQB	%	%	%

Technical product information	**Transaction No.: 2068076/5**
MMI message: The individual settings for your myAudi user have been updated - MQB - A3	Release date 30-Jan-2023

Customer statement / workshop findings

Customer statement:

A notification about the individual settings of the myAudi user keeps appearing on the MMI.
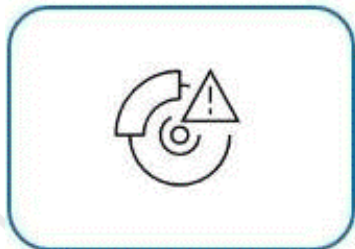

Image: The individual settings for your myAudi user have been updated. Would you like to apply these in the vehicle?

<u>**Workshop findings:**</u>

The complaint can sometimes be reproduced in the workshop.

Customer is only logged into one vehicle with their myAudi user.

Observe repair level

Revision history:

Transaction No./revision number:	Type of change:
2068076/4	Measure description, customer information and warranty accounting instructions revised
Note: The content of this table is not changed if the subsequent revision only involves a change to the header data of the article.	

Technical background

Personalisation 2.0 allows users to save personalised vehicle settings in their myAudi account in the backend. These can be transferred to and used in all authorised vehicles, regardless of the model. The settings are synchronised every time the vehicle is started. If one of the control units involved in the personalisation transmits its settings with a delay or incorrectly, this behaviour may occur.

Production change

Outstanding

Measure

This is a temporary measure!

The exterior lighting function will be removed from personalisation 2.0. The settings under the MMI menu item "Exterior lighting" will not be assigned to the myAudi user or the local vehicle user. The unjustified notification about the individual settings of the myAudi user will no longer appear. However, it will no longer be possible to link the settings under the MMI menu item "Exterior lighting" to the user. The setting will remain unchanged in the vehicle when there is a change of user.

1. Change the adaptation.

In self-diagnosis, select onboard supply control unit (address 009). In the personalisation 2.0 adaption channel, deactivate the parameter for "Active_Participant_ExteriorLight" . Then activate bus sleep mode.

007: 0009 - Elektronische Zentralelektrik (UDS / ISOTP / 5WA937086AG / 0175 / 028 / EV_BCM37w / 007001)

Anpassung/Parameter	RDID	Aktueller Wert	Eingabe	Einheit
∨ [VO]_Personalisierung_2_0	$12D0			
[LO]_Version_ Personalisierung		[VO]_Persona...		
[LO]_PSO_Setup_1		[VO]_not_active		
[LO]_PSO_Setup_2		[VO]_not_active		
[LO]_PSO_Setup_Bereich_1		0		ms
[LO]_PSO_Setup_Bereich_2		0		ms
[LO]_Active_Participant_Doorlocking_Enabled		aktiviert		
[LO]_Active_Participant_Mirror_Enabled		aktiviert		
[LO]_Active_Participant_InteriorLight_Enabled		aktiviert		
[LO]_Active_Participant_ExteriorLight_Enabled		aktiviert		
[LO]_Active_Participant_WiperComfort_Enabled		aktiviert		
[LO]_Wait_For_IAA_Slot_Info		150		ms

2. Save the settings

Switch on the ignition. The message described above will appear again. Confirm this with "Apply". The new parameters will be saved.

Important:

After a target/actual comparison, the control unit is reset to its original condition.

Warranty accounting instructions

If you are billing AUDI AG/the importer according to the warranty guidelines, please note the following accounting instructions:

Service number/damage code: 9170 0039

Billing in APOS:

Model	Main task (MT)/ associated task (AT)	Repair operation	Description	Time units (TU)
*		01 29 00 00	Self-diagnosis	According to APOS
*		27 06 89 50	Charge battery	According to APOS
*		06 89 01 99	Check vehicle (bus sleep mode)	10 TU
Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.				

Billing in APOS NF:

Model	Repair operation	Description	Time units (TU)

*	001290 00	Self-diagnosis	According to APOS NF
*	207060 89	Charge battery	According to APOS NF
*	006890 02	Check vehicle (bus sleep mode)	10 TU

Customer information

This notification can be deactivated by temporarily switching off a sub-function.

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