

01.06.2022

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Technical Service Handbook

ElsaPro transaction no.:

DMS order no.:

VIN:

Model year: 2022

Sales code: 8YARWY

Model description: RS3 Spb. qu. 2.5 R5294 DSG

Engine code: DNWC

Gearbox code: VAC

Registration number:

Final drive code:

Username: erwin

Service advisor name: erwin, null(null)

Basic filtering of vehicle description

Brand	Model year	Sales model	Engine code	Gearbox code	Final drive code
A	2022	8Y% - RS3 2,5 TFSI mit Spor	DNW%	%	%

PR numbers
0P8

Technical product information

Actuator for structure-borne sound: noises from front of vehicle when accelerating - 5-cyl. 2.5 ltr. TFSI

Transaction No.: 2066814/1

Release date 03-May-2022

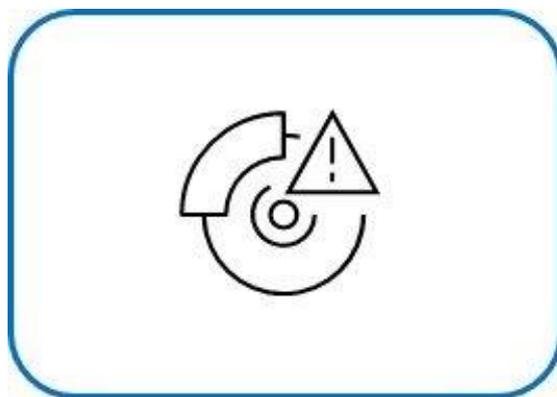
Customer statement / workshop findings

Customer statement:

Noises (whirring, vibrating) from the front of the vehicle/centre console/dash panel when accelerating

Workshop findings:

The noises can be assigned to the actuator for structure-borne sound J869.



Observe repair level

Revision history

Transaction No./revision number	Type of change
2066814/1	First edition

Note: The content of this table is not changed if the subsequent revision only involves a change to the header data of the article.

Technical background

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Production change

Software modification for activation of actuator for structure-borne sound from week 50/2021 onwards

Measure

Perform the test program "00A9 - Adjust actuator volume". The test program can be found under:

Test plan > Select own test... > 00A9 - Structure-Borne Sound Actuator - J869 > 00A9 - Structure-Borne Sound Actuator – functions > 00A9 - Adjust actuator volume

Change the volume setting to -2- (80%) and end the adjustment.

Warranty accounting instructions

Service number/damage code: 2793 / 0040

Replacing parts will not fix this problem and cannot be billed under warranty.

Billing in APOS:

Model	Main task (MT)/ associated task (AT)	Repair operation	Description	Time units (TU)
*		01 50 00 00	GFF / Guided Functions	Labour according to diagnostic log
*		27 06 89 50	Charge battery	According to APOS

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Billing in APOS NF:

Model	Repair operation	Description	Time units (TU)
*	001500 00	Guided Functions/GFF	Labour according to diagnostic log
*	207060 89	Charge battery	According to APOS NF